

### **OVERVIEW**

Oktober Downtown Boutique Hotel enjoys a prime location in the heart of Rhodes Town, just meters away from the renowned, UNESCO World Heritage Site, the Medieval City of Rhodes. It is also approximately 300 meters from two different types of beaches and within the booming culinary neighborhood of the island.

It offers a contemporary ambience, with an outdoor seasonal swimming pool and a modern bar setting. Oktober rooms are stylishly decorated, designed to offer comfort and relaxation. Each unit comes with a LCD TV and a private bathroom with shower.

The hotel's breakfast serves buffet styled, continental, full english and vegetarian choices. There is also a lounge bar where guests can enjoy a drink or cocktail in a stylish setting. Rhodes Airport is 14 km away from Oktober Downtown Rooms. Most popular sites of the Island that are within easy reach by car or bus, include, the ancient Acropolis of Lindos, the picturesque Kalithea Springs, the unique nature reserve, valley of the Butterflies and countless beaches.

#### Welcome

Welcome to Oktober Downtown Boutique Hotel which is located in Rhodes, specifically in Greece. The hotel is suitable for every type of holiday whether it is for relaxing or exploration through the island.

The main purpose of this directory is to provide you with useful information regarding the hotel's facilities and services in order to make your stay more comfortable, pleasurable and enjoyable!

In case we missed something, please do not hesitate to contact our front desk, which will be more than happy to assist you, in any possible way. We wish you a pleasant stay and hope to see you again in the future!

The Staff & Management

### **AIRPORT**

Rhodes Diagoras Airport is approximately about 15km away from the hotel and it takes up to 20 - 30 minutes by car. If the customer would like a Private airport transfer, the reception desk would be more than happy to book one. The customer is also able to use public means of transportation. The closest bus stop to the airport is 300m away and the closest bus stop to the hotel is 90m away.

## **AIR - CONDITION & HEATING**

All of the hotel's rooms are equipped with an individual temperature setting which the user is able to adjust the temperature accordingly.

### **BREAKFAST**

- Breakfast is being served in the Restaurant (Ground floor) from 7:00 to 10.30 daily.
- If in any case the guest would like to have breakfast earlier, please do not hesitate to contact the reception desk. (24 hours in advance)

### **BUS STOP**

The nearest bus stop is located approximately 50 meters outside of the hotel. The central bus station is 300m from the hotel.

#### CHECK IN / CHECK OUT

**CHECK IN**: The guest is allowed to check in at 15:00 o'clock. Early check in is upon availability.

**CHECK OUT**: The customer is allowed to check out at 11:00 o'clock. The front desk will be available to assist you regarding the storage of the guest's luggages. The hotel is equipped with shower rooms for guests who are having a late departure flight. If the guest would like a later check out or wish to extend his stay, please contact the front desk.

#### **BABY COT**

Available on request from the front desk, free of charge.

### **CREDIT CARDS**

The hotel is accepting the following cards:

- MasterCard / Maestro
- Visa

If you have questions in regards to payment methods, please contact the front desk.

### **EMERGENCY**

Dial 9 for the front desk clerk or contact the nearest member or staff.

## **FRONT DESK**

The front desk is open 24/7 for anything you may need assistance with. Our reception team is beyond happy to help you with car and scooter rentals, organize excursions, table bookings, restaurant recommendations, flower arrangements, mailing your correspondence and anything that will make your stay happier.

### **HOUSEKEEPING**

The hotel is changing linen every third night. If the guest wishes to receive a daily linen change, or an extra sheet, pillow or towel, please let the reception desk know.

## **INTERNET WI-FI**

WI-FI is available in all public areas. (password is given at the reception desk free of charge).

### LANGUAGES SPOKEN

The hotel is beyond happy to communicate with you via the guest's native language. Languages spoken are the following:

- Greek
- English
- German
- Russian

#### LAUNDRY SERVICE/DRY-CLEANING

Laundry and Dry - cleaning Service is available every Monday to Saturday except National Holidays. If the guest would like to proceed with this service, the guest is required to leave his laundry in a bag at the reception desk and he will receive his freshly cleaned laundry within 24 hours with an extra charge. Provided by an external partner.

## LOBBY BAR

The Lobby Bar is open from 10:00 to 00:00, serving traditional and international drinks and snacks.

## **LOST & FOUND ITEMS**

All found items are stored in our Housekeeping department for three months. Please contact our front desk team.

## MEDICAL SERVICE/PHARMACY

If in any case the guest requires medical help, please contact the reception desk. The nearest pharmacy is located just across the hotel. Please ask the reception desk for opening times and further assistance.

### **PLACES WORTH VISITING**

- Palace of the Grand Master
- Acropolis of Rhodes
- Acropolis of Lindos
- Ancient Kamiros
- Kallithea Springs
- Butterfly Valley
- Filerimos
- Seven Springs
- Tsambika Monastery
- Monolithos Castle

#### **PUBLIC TRANSPORT**

Regarding public transportation, the guest would be kindly asked to contact the front desk in order to receive information on public transportation as well as a map of Rhodes island.

## **ROOM SERVICE**

The hotel is offering Room Service from 11:00 to 23:00. The menus are available in all rooms. For orders please contact the reception.

# SAFETY DEPOSIT BOX

The hotel is equipped with a safety box in each room. It is located inside the room's wardrobe. Please follow the instructions on the front side of the safe.

### **SHOPPING IN RHODES**

To enjoy a full shopping-tour through Rhodes, Please do not hesitate to contact the reception desk. Our front - desk team will provide you with all necessary information about the most famous shopping streets and areas.

#### **SMOKING**

Smoking is only allowed in designated areas outside of the building.

## **SWIMMING POOL**

The hotel is equipped with a swimming pool which is open from 7:00 am until 17:00 pm. Fresh bath towels are available for the guest at the front desk. Parents are kindly requested to supervise their children while nearby or in the pool at all times. The time table for the pool is located in the hotel. The hotel is holding no responsibility in case of an injury since there is no lifeguard. Please be careful.

### TAXI SERVICE

Taxis can be ordered at the front desk at any time with a short notice.

### **TELEPHONE NUMBERS**

- To call the front desk press the dial 9
- Calling room to room; please dial room number only.

### **TV CHANNELS**

Greek and International channels are available.

#### **WAKE UP CALLS**

Not to miss your early start in the day, let us wake you up in the morning. Please contact the reception desk to place your wake-up call, free of charge.